

1.0 Purpose – To ensure that, where appropriate, FDSA members receive refunds on monies paid, in a consistent and timely fashion.

2.0 Application – This policy applies to all FDSA programs and all members.

3.0 Definitions – Premiership team means competitive team.

4.0 Legal Authority – Section 11(g) of the FDSA Constitution

5.0 Goals/Principles - The FDSA wants to ensure that, in the event of a child's withdrawal from any FDSA program, an appropriate refund is made in a timely fashion when applicable. In the case of withdrawal from a program, the following are excluded from any refund, except where otherwise noted in this policy: FDSA administrative costs, including try-out fees, late registration fees; and all fees payable to the City and to Soccer NB on behalf of the child by the FDSA.

6.0 Requirements / Standards

6.1 Competitive Team Refunds

6.1.1 If a child has tried out for an FDSA competitive team and that child is not selected for the team, the FDSA will refund all fees and register the player for the applicable Division 1 or recreational program. If a player not selected to an FDSA competitive team opts to not register in any FDSA summer program, an administrative fee of 15% will be withheld. At this point in time, adjustments will be made accordingly, and refunds given if applicable. No refund(s) will be processed until all competitive teams have been chosen and the recreation season has commenced.

6.1.2 Notwithstanding section 6.1.1 above, if the FDSA decides, before the end of try-outs, that there are insufficient players to form a Competitive team, then the total fees paid will be refunded.

6.1.3 Notwithstanding section 6.1.1 and 6.1.2 above, all other refund requests will be at the discretion of the FDSA Board of Directors.

6.2 If a child withdraws from a FDSA program: a) before that program has begun, 85% of the total program fee will be refunded; 15% will be retained as an administrative fee; b) up to two (2) weeks after the start of a program, only 50% of the total fee will be refunded; c) more than two (2) weeks after the program has commenced, no refund will be provided.

6.3 Medical Refunds Notwithstanding section

6.3.1, if a child withdraws from a FDSA program more than two (2) weeks after commencement but less than halfway through a program because of a medical reason that prevents him/her from participating in FDSA activities and provides a note to that effect from a physician, the total fee paid for that child will be refunded, less any Soccer NB fees or late registration fees. Should a child withdraw because of a medical reason in the second half of a program, a prorated amount of the total program fee will be refunded.